



DGSRC 2020 Member Survey Findings

- 307 Questionnaires Sent
- 197 Responses (as of 5/25/2020)

Membership Classification: (Family, Couple, etc.):

- 69% Family
- 2% Single
- 8% Couple
- 1.5% Senior Single
- 6% Senior Couple
- 14% Honorary
- 1.5% Tennis

POOL CAPACITY

- DGSRC will require a “reservation system” in TBD shifts to limit the number of guests allowed at the pool to facilitate social distancing. 71% AGREE
- Due to limited capacity at the club to facilitate social distancing, number of visits to the pool by members could be monitored and limited. 57% AGREE
- DGSRC will not allow guests during the 2020 season. Members only. 73% AGREE

POOL USAGE

- DGSRC Management team and lifeguards will focus on the water safety of our guests as opposed to enforcing social distancing of adult and children swimmers. It is up to the members to maintain and enforce social distancing within the pool. 93% AGREE
- Alternatively, DGSRC will section off areas of the pool with lane markers to reserve for **household members only**. Household members must stay within these boundaries while in the pool during set reservation time. 40% AGREE
- The upper pool deck will be reserved for families only. The lower deck will be reserved for Single, Couple, Senior and Honorary Guests and lap swimmers. 73% AGREE

POOL DECK & LOCKER ROOMS

- Chairs (single and/or tandem) will be placed six feet apart and NOT moved throughout the course of the day. 77% AGREE
- Masks will be required to be worn on the pool deck by all members when social distancing is difficult to accomplish. 51% AGREE
- Members will be responsible for cleaning their chairs before and after usage. DGSRC Staff will be responsible also for all sanitization of chairs and surfaces with high touch points. 88% AGREE
- The general play areas (GaGa pit, sandbox, shuffleboard) will remain open based on household use and/or social distancing maintained by members. 74% AGREE
- Masks will be worn in the locker rooms at all times when social distancing not possible. 76% AGREE
- The upper locker rooms will be used primarily for entry to the pool and restrooms with limitations on showers and changing areas. 90% AGREE
- It is up to the members in the lower lock room to ensure one guest uses the locker room at a time. 92% AGREE
- The snack deck will be open this year for food pick up. 86% AGREE
- Members will be responsible for sanitizing the tables before and after usage. 82% AGREE

MEMBER CHECK IN

- Members will use hand sanitizer when entering the pool area. 92% AGREE
- Members will wear masks upon pool entry. 59% AGREE
- Members will be subject temperature checks. 73% AGREE

TENNIS PROGRAMMING:

- DGSRC will offer youth tennis lessons with appropriate social distancing. 90% AGREE
- DGSRC will offer adult tennis lesson and/or leagues with appropriate social distancing. 92% AGREE
- DGSRC will offer youth and tennis lessons before official pool opening. 90% AGREE

MEMBERSHIP

- Members that have paid 2020 dues, but wish to cancel due to COVID19 should receive a full refund. 70% AGREE.
- Members that have paid 2020 dues, but wish to cancel due to COVID19 should receive a full refund, BUT receive a refund less \$95 to hold their membership for 2021. (\$95 + new membership fee) 68% AGREE
- Members that have not renewed for 2020, must renew by Friday, June 12th (tentative opening date). We will not allow additional memberships through the summer. 72% AGREE
- Based on membership numbers, DGSRC will not allow "NEW" members to join in 2020 based on capacity levels. 73% AGREE

FINAL "SAFE FACILITY PLAN" QUESTION:

- DGSRC should open if members have a firm understanding and will follow the restrictions and guidelines provided by the club noting many of the potential guidelines listed above. 89% AGREE (113 v. 14)
- DGSRC reserves the right to terminate membership immediately to any members that do not abide by the "Safe Facility Plan" protocol and a new TBD liability agreement. 84% AGREE (107 vs. 20)